



Advert for Counsellor Role

Anew provides practical and emotional support to pregnant women and new mothers who are experiencing homelessness or at risk of homelessness. Our service is unique, offering accommodation with a range of specialised interventions and supports to improve pre- and post-natal outcomes for women, as well as working towards long-term homes. We provide Supported Temporary Accommodation in North Dublin, and Day services in Dublin City Centre.

Anew's Values

We take personal responsibility for using our resources efficiently, achieving measurable results, and being accountable to supporters, partners and, most of all, the women, children, and families who we work with.

We aim to bring out the potential in people including our staff as well as the women and families that we work with. We think, feel, listen, see, and understand with those who use our services.

We strive for excellence in all that we do, it should be more than “just good enough”. Our service should be excellent because everyone deserves it.

We provide a safe non-judgemental place for the women and families who use our services. We reassure, respect, and provide an environment of trust.

Purpose of the Role

A part-time accredited counsellor to support the women we work with through trauma based therapeutic interventions and therapeutic parenting support. Reporting to the Senior Service Manager, the successful candidate will be responsible for working directly with clients within our Day Services and providing a safe, secure environment for clients.

- To provide one to one counselling to women and couples in accordance with Anew's policies and procedures.
- To create a safe place where the client can discuss and explore presenting issues.
- To provide therapeutic parenting interventions.
- To provide trauma informed counselling.
- To provide group programmes.

Location and Hours of Work

Based at Anew's Centre in Pearse Street, Dublin 2, this is a part-time, fixed-term contract for six months, based on a one-day week with the possibility of a two-day week, salary DOE.

Key Responsibilities

Clinical

- To take telephone calls to the dedicated Freephone line from clients.

- Assessment of telephone callers needs and referral as appropriate.
- Maintenance a clinical caseload in proportion to other duties of the role. A guideline for a regular working week for a full-time counselling post is approx. 16 client face to face contact hours from those providing counselling to clients.
- To inform clients about psycho-social implications of attending the counselling service.
- Attend monthly external supervision meetings.
- Regular liaison with supervisor where necessary.
- Maintain accreditation.

Administration & Accountability

- To prepare reports as required.
- To work as a member of an integrated professional team.
- To comply with Tusla, DRHE, HSE and other applicable guidelines.
- In consultation with the Anew's team, balance a reasonable case load of individual clients with an appropriate proportion of group work and educational work.
- Keep accurate case notes.
- To keep records and observe professional standards in respect of confidentiality and security.
- To engage in in-service and other relevant training opportunities and to keep up to date with new developments in the area of psychotherapy.
- To provide statistics on services as required.
- Keep records and observe professional standards in respect of confidentiality.
- Co-operate with staff policy and review procedures.
- Support the establishment of administration and reporting systems.

Service Development and Evaluation

- To play an active role in the development of the service.
- To contribute to an objective evaluation of the effectiveness of the service as required.
- Assist with the implementation of psychotherapy service plans.
- Referral and liaison with other community members and agencies.
- Regular meetings with line management.
- Providing outreach services where applicable.
- Conduct and co-ordinate parenting courses as applicable.
- Conduct research within the service as necessary.
- To take an active role in supporting the development of quality standards throughout the organisation.
- Support the training needs of new & existing volunteers/staff.

Essential Education, Knowledge and Skills

- Third level qualification in counselling.
- Current full accreditation with the IACP or similar accreditation body.
- Experience of working with women who have experienced domestic abuse.
- Understanding of risk and needs assessment and of the principle of risk management.
- Have excellent interpersonal and communication skills.
- Non-judgmental attitude.

- The ability to maintain professional boundaries.
- Good time management skills to manage a busy caseload.
- The ability to work as part of a team, and on own initiative where required.
- To be able to problem solve, to have good judgement and decision-making skills.

Desirable Education, Knowledge and Skills

- A working Knowledge and insight into the issues affecting women who are pregnant and experiencing or at risk of homelessness and the impact on their physical, emotional, and psychological development.
- Experiences of working with people with complex needs.

If you are interested in applying for this position, please email a cover letter and a copy of your CV to danielle.gannon@anew.ie before the closing date of 5pm on Monday 18th October 2021. Please ensure to include 'Application for Counsellor' in the subject line of your email.