

Anew Support Services CLC – Family Support Worker (Full Time & Part Time Roles)

Overview of Anew

Anew provides practical and emotional support to pregnant women and new mothers who are experiencing or at risk of homelessness. Our unique service offers accommodation with a range of specialised interventions and supports to improve pre- and post-natal outcomes for women, as well as working toward their long-term home. We provide Accommodation in North Dublin and Day services in Dublin City Centre.

Anew's Values

- We take personal responsibility for using our resources efficiently, achieving measurable results, and being accountable to supporters, partners and, most of all, the women, children, and families who we work with.
 - We bring out the potential in people including our staff and the women and families that we work with. We think, feel, listen, see, and understand with those who use our services.
 - We strive for excellence in all that we do, it should be more than “just good enough”. Our service should be excellent because everyone deserves it.
 - We provide a safe non-judgemental place for the women and families who use our services. We reassure, respect, and provide an environment of trust.
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Overview of the Support Worker Role

This role offers a fantastic opportunity to be a member of a multi-disciplined team using holistic approaches to support Anew service users. Anew has a commitment to service to empowering the women we work with as they start their journey toward motherhood and Independent living. This role works across a 6-day week rota.

Key responsibilities

- In conjunction with residents and rest of the team ensure that the house is kept to a good standard of tidiness, cleanliness and hygiene.
- Encouraging service users to take responsibility for maintaining their own environment and supporting them with laundry and cleaning tasks where appropriate.
- To encourage and support service users to develop skills in managing their daily living.
- In conjunction with the team assist residents with personal monies, service charge payments, etc. where necessary.
- Carry out project administration tasks such as upkeep of petty cash, project statistics, invoices, record keeping, Service User's files etc.
- Managing risks relating to service.
- Provide verbal and written feedback on the progress of the mother and baby as required.
- Reporting to Team Leader or Manager when Key Workers are not available.
- To attend and participate in team meetings and staff team days.
- To participate in regular supervision and annual appraisal and help in identifying your own job-related development and training needs.

Health and Safety

- Adhere to the Safety, Health and Welfare at Work Act (1989) policies and procedures and other relevant legislation.
- To ensure that Health and Safety standards are met in accordance with Anew's Health and Safety policy and Safety Statement.
- To undertake assigned duties regarding the overall health and safety and security of the service and to use security systems put in place.
- Report any immediate concerns / incidents to the Manager or his / her designate.
- Be familiar with emergency procedures and know who to contact in an emergency.
- To report all accidents or incidents of concern to the relevant manager.
- Monitoring health and safety, and maintenance issues reporting any issues as appropriate.

The above list is not exhaustive; additional areas of responsibility may be added over time and flexibility to cover for other staff roles is required from time to time.

Hours of Work

The hours of work are 35 hours per week full time and 17 hours per week part time, between 8am and 8pm based on the needs of the roster. The role includes weekend, weekdays and evening work, "on call" may be required.

Qualifications and Experience:

- A minimum Level 5 qualification in social care/youth work, addiction studies or related field is required.
 - Experience working with women in a social care service. residential care and/or homeless services is desirable.
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Terms and Conditions

- This is a full-time post and a part time post.
 - There is a probationary period of six months.
 - Salary: DOE
 - This post is dependent on the ongoing provision of resources from Anew's funders.
 - The post is based in Swords, Co. Dublin.
 - Anew is an equal opportunity employer.
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Application Process

If you are interested in applying for this position, please email a cover letter and a copy of your CV to fiona.dunny@anew.ie before the closing date of 5pm on Monday 10th April 2023. Please ensure to include 'Application for Support Worker' in the subject line of your email.

Please note that a panel will be formed for a waiting list of candidates for any future vacancies that become available in the organisation.
