

Anew Support Services CLC – Social Care Worker Role (Full Time and Part Time Roles)

Overview of Anew

Anew provides practical and emotional support to pregnant women and new mothers who are experiencing or at risk of homelessness. Our service is unique, offering temporary accommodation with a range of specialised interventions and supports to improve pre- and post-natal outcomes for women, as well as working towards long-term homes. We provide Accommodation in North Dublin, and Day services in Dublin City Centre.

Anew's Values

- We take personal responsibility for using our resources efficiently, achieving measurable results, and being accountable to supporters, partners and, most of all, the women, children, and families who we work with.
- We bring out the potential in people including our staff and the women and families that we work with. We think, feel, listen, see, and understand with those who use our services.
- We strive for excellence in all that we do, it should be more than “just good enough”. Our service should be excellent because everyone deserves it.
- We provide a safe non-judgemental place for the women and families who use our services. We reassure, respect, and provide an environment of trust.

Purpose of the Social Care Worker Role

The primary purpose of the Social Care Worker role is to provide intensive support to pregnant women and new mothers experiencing homelessness in Anew's accommodation service. The Social Care Worker will provide practical and emotional support for new mothers through intensive key working, delivery of programmes and through various projects related to issues such as domestic abuse, addiction, physical and mental health which are faced by many of the women.

Our approach is an evidence-informed style of work that recognises the importance of relationships in delivering support services to families. In line with Tusla's “National Guidance and Local Implementation, Investing in Families; Supporting Parents to improve Outcomes for Children (2013)”. work Anew Social Care Workers support the women to build on existing strengths and support positive parenting through:

- Intense person-centred key working on one-to-one basis.
- Evidence-based support planning in collaboration with service users.
- Education around life skills – pregnancy and baby care, budgeting, relationships and cooking.
- Support with physical and mental health – including engagement with to Peri-natal Mental Health Services.
- Bespoke programmes for women with children in care.
- Peer support programmes.
- Close liaison with other relevant professionals and stakeholders such as Public Health Nurses, Tusla Social Workers, Local Authorities, and other housing bodies.
- Engagement with Anew's Housing Officer around housing eligibility, HAP, other accommodation options and tenancy sustainment.

Key responsibilities

Client work

- Prepare and implement individualised and holistic support plans for residents of Anew's accommodation.
- Prepare risk assessments for the women and babies that use the services of Anew.
- Engage in regular case management meetings using best practice.
- Provision of practical support and advice to new mothers to develop skills to meet their babies needs on an ongoing basis e.g., budgeting, baby care, hygiene, nutrition etc.
- Liaise with the Housing and Information Officer in relation to issues relating to access to entitlements and housing issues.
- Act as an advocate for the women and babies.
- Network with other relevant agencies in consultation with the Team Leader and Manager to ensure an integrated approach to presenting needs.
- Be vigilant for signs or concerns of physical, sexual and emotional abuse and neglect regarding the welfare of children and immediately bring any concerns to the attention of the Designated Liaison Person.
- Assist with the delivery of programmes and projects throughout the service.
- Use the Outcome Star to monitor progress and effectiveness of the service.

Teamwork

- Work within a team centred consistent approach.
- Develop and implement shift planning.
- Ensure consistency and follow through on interventions between shifts.
- Provide accurate and precise information at handover and team meetings.
- Support other staff with follow through on resident's support plans.
- Provide verbal and written feedback on the progress of the mother and baby as required.

Health and Safety (some duties are specific to working in the residential service)

- Complete routine tasks and domestic duties internally and externally to ensure a high-quality residential environment is maintained.
- Advise and assist residents with domestic duties including cooking and cleaning.
- Adhere to the Safety, Health and Welfare at Work Act policies and procedures and other relevant legislation.
- Report any immediate concerns / incidents of questionable practice to the Manager or his / her designate.
- Be familiar with Anew's policies and procedures local and national and ensure that such policies and procedures are strictly adhered to.
- Be familiar with emergency procedures and know who to contact in an emergency.
- Report all accidents or incidents of concern to the relevant manager.
- Ensure the house adheres to all relevant Health and Safety legislation and to ensure that any security measures for the house and its contents are operated as appropriate.
- Monitor health and safety, and maintenance - reporting any issues as appropriate.

Training & Professional Development

- Participate in regular professional supervision.
- Participate in further training and development as required.
- Be responsible for self-health and wellbeing in order to carry out the duties of the role.

Administration and Accountability

- Contribute to the on-going development of the service in keeping with good practice and Anew's objectives.
- Assist in the administration and day to day operation of the service.
- Participate in team meetings and report to the Team Leader/Services Manager on matters affecting the delivery of service.
- Be accountable for any money spent on behalf of Anew.
- Be punctual and precise in maintaining time sheets.
- Perform any other duties that may be assigned from time to time.
- Collection of accommodation charge from clients and the maintenance of financial records on income and expenditure related to Anew's accommodation.

Qualifications and Experience

- A minimum Level 7 qualification in social care/youth work, addiction studies or related field is required.
- Experience working with women in a social care service, residential care and/or homeless services is desirable.
- Experience working with pregnant women and new mothers is an advantage.

Terms and Conditions

- Full-time role is based on a 35-hour week and part-time role is 14 to 21 hours per week.
- There is a probationary period of six months.
- Salary: DOE
- This post is dependent on the ongoing provision of resources from Anew's funders.
- The post is based in Swords, Co. Dublin.
- Anew is an equal opportunity employer.
- The hours of work are between 8am and 8pm based on the needs of the roster. The role includes weekend, weekdays and evening work and On-Call is a requirement of the role..

Application Process

If you are interested in applying for this position, please email a cover letter and a copy of your CV to fiona.dunny@anew.ie before the closing date of 5pm on Monday, 10th April 2023. Please ensure to include 'Application for Social Care Worker' in the subject line of your email.

Please note that a panel will be formed for a waiting list of candidates for any future vacancies that become available in the organisation.